



### Step-by-Step guidance to connect to the Assistive Listening System (ALS):

1. Download the Sennheiser MobileConnect App:

Option 1: For Android Users:

- 1.1 Open the Google Play Store on your device.
- 1.2 Search for Sennheiser MobileConnect.
- 1.3 Tap Install to download the app.

Option 2: For iOS Users:

- 1.1 Open the App Store on your device.
- 1.2 Search for Sennheiser MobileConnect.
- 1.3 Tap Get to download the app.

2. Ensure you are connected to the **\_Conference WiFi** network.

3. To connect to the ALS:

3.1 In the MobileConnect app, **locate and tap** on the **QR code icon**.

3.2 Use your device's camera to **scan** the **QR code** for your meeting room:



1a



1b/c



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**Ensure your headphones or hearing aids are connected to your phone and tap onto Listen.**

#### **Need Assistance?**

If you need any help or have any questions, please contact our support team on **0121 204 5365**.